# Business Continuity

-Limiting The Impact of Pandemic Influenza-

Presented by

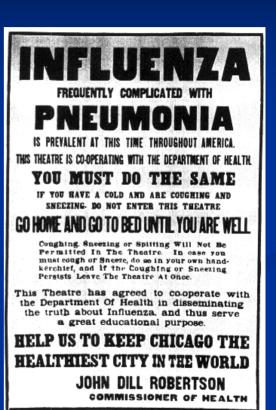
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#### Where are we today?

- Substantial but isolated planning has occurred
- Surge Capacity has occurred on a prioritized basis
- Animal Health Planning has been sporadic
- Government Agencies <u>all</u> <u>hazards</u> COOP/COG planning





#### Typical COOP vs. Pandemic Flu

- Pandemic planning differs from traditional disaster planning.
- A pandemic event could occur over a period of weeks, appear to be under control, and then resume.

"Most of the COOP or disaster planning is based on the assumption that it will be an <u>acute</u> event, it's not based on the idea of <u>chronic</u> event." Barry Chaikin

Barry Chaikin, associate chief medical officer of BearingPoint LLC of McLean, Va., and a public health physician.



## **Entire Community**





#### Current Challenges

- Coordinating functions between the public and private sectors
- Functional capability to monitor and control animal hosts
- Staffing shortages of qualified health care personnel exist
- Most organizations (public and private) are not prepared to operate with 20% less staff



## Potential Impact

- Communications systems "overloaded"
- Personnel may be unavailable for long periods due to illness and avoiding public contact
- Public venues and certain businesses could be closed by public health authorities
- Litigation may result from claims stemming from quality of air, evacuation procedures, information sharing, etc.
- Movement of goods and personnel may be limited

"Business has to find its national voice. It has to be engaged in the politics of this country in a way it has not been accustomed to..." Malcolm Gladwell, The New Yorker



### Steps to Effective Planning

- Comprehensive syndromic surveillance
- Coordination between animal and public health planning initiatives
- Systemic well-defined partnerships between the private and public sectors
- Defined mission critical processes and elements that support those processes

"Plans are nothing; planning is everything."

Dwight D. Eisenhower



## Steps to Effective Planning

"There has been a lot of mention of [medicines like] Tamiflu and vaccines, but not a lot of mention of telecommuting and backup processes to make sure people are available."

Barry Chaikin, associate chief medical officer of BearingPoint LLC of McLean, Va., and a public health physician.



#### Why focus on the Private Sector?

- Government can't do it all...agencies need support:
  - Functional Coordination
  - Manage Human Resources
  - Inventory Hard Assets
- Businesses Effective planning, preparedness, response, and recovery is a competitive advantage at grassroots and global levels.



#### Conclusions

- Pandemic events start locally local community needs to be prepared to control or end the event at their local level.
- Formalize Planning
  - Advanced Response Planning
  - COOP, COG, BIA
  - Recovery Planning













#### **Conclusions**

- Partnering Private/Public Sector
  - **■** Leverage expertise
  - Clear delineation of roles
- Link animal and human health initiatives in both the private and public sectors
- Focus Group Participation

A central part of planning is making sure agencies ... identify essential employees, those who can work at home, and those who do not need to work [during the emergency]."

Michael Chertoff, Secretary U.S. Department of Homeland Security



# Thank you!

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